



CITY OF BALCH SPRINGS

MEDTRANS

MEDICAL TRANSPORTATION FOR CITIZENS OF BALCH SPRINGS

INFORMATION

- Balch Springs is offering low cost transportation to medical facilities for those in need of bus services to their doctor's visits.
- The service is provided on Tuesdays and Thursdays of each week.
- Pharmacy and Grocery store trips on Wednesdays of each week.

REQUIREMENTS FOR SERVICE

- Call by Friday @ 4:00p.m. into City Hall 972-557-6070 for pickup on the following week. (Tuesday -Thursday)
- Complete a waiver of liability form for transportation (forms available upon pickup)
- Eligible Riders- (meet criteria below)
 - 55 or older
 - Disabled any age however those 17 and younger require adult guardian
 - Depending on space availability any age however you will be notified on Monday by noon of space availability.
- Cost \$5.00 round trip or \$2.50 one way
- Fees are to be paid on pickup or in advance by mailing payment to 3117 Hickory Tree Attn: Medtrans Service City of Balch Springs with name, location, date of pickup, destination address.

DESTINATIONS

- **SCHEDULE YOUR DOCTORS VISITS IN ADAVANCE AND ON THE FOLLOWING DAYS**
 - **TUESDAYS-** Balch Springs, Elam COPC, Dallas Regional, Mesquite, Dallas, Garland
 - **WEDNESDAYS-**Balch Springs Pharmacy Centers
 - **THURSDAYS-** Elam COPC, Dallas Presbyterian, Parkland, VA, Methodist

TIME

- The bus will start pickup at 8a.m. and drop off in the morning by 10a.m. to your destinations and start returning to Balch Springs at noon.
- An afternoon pickup will start at 1:30p.m. and return to the city starting at 3:30p.m.
- A phone number will be provided to you to notify driver once your appointment is completed.
- Please be patient as we will attempt to pick you up at the earliest possible time, however expect to wait in visiting areas.