



**Emergency Communication Made Easy.**

## SECONDS COUNT IN AN EMERGENCY

The City of Balch Springs has recently upgraded its emergency notification system. The City is now using the CodeRED Emergency Notification System and it is an ultra high-speed telephone communication service for emergency notifications and the distribution of information considered to be important.

This system allows us to telephone all or targeted areas of the City in case of an emergency situation that requires immediate action, such as an evacuation, contaminated water, hazardous chemical spill, etc. This system is capable of dialing the entire City within minutes. It then delivers a pre-recorded message describing the situations to a live person or an answering machine in the affected area, possibly including instructions requiring immediate action on the part of the recipient.

While a calling data base was created by extracting information from the City's computerized files and other public record sources, it is certain that not all phone numbers of residents and residential and business property owners within our incorporated limits were captured.

If you reside or own property within the incorporated city limits of Balch Springs and would like to receive CodeRED emergency messages you may sign up by clicking the CodeRED logo below.

**IMPORTANT: USE YOUR PHYSICAL BALCH SPRINGS ADDRESS. DO NOT USE POST OFFICE OR OUT OF TOWN ADDRESSES.**



Should you at anytime desire to be removed from the calling list you may do so by completing the City of Balch Springs CODERED DO NOT CALL RELEASE FORM. These forms are located at City Hall, 3117 Hickory Tree Rd., Balch Springs, Tx 75180. Please bring proof of residency (telephone bill) at the time of completing this form.



City of  
**Balch Springs, Texas**

**CODERED DO NOT CALL RELEASE FORM**

I am aware that the City of Balch Springs has subscribed to an alert system known as CodeRED. The City of Balch Springs may use the alert system to communicate with the public in cases where prompt notice to protect life, health or property is advantageous.

I acknowledge that providing the alert system known as CodeRED by the City of Balch Springs that it is a service provided to the residents by the City of Balch Springs.

As such, the City of Balch Springs, its officers, agents and employees enjoy immunity when providing the CodeRED alert system services.

I choose to be placed on the DO NOT CALL list for all CodeRED alerts issued by the City of Balch Springs. By signing this release, I waive all claims against the City of Balch Springs and CodeRED, their officers, agents and employees in the event that members of my household, my property or myself are adversely affected in the absence of timely notice of any event.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Telephone numbers(s): \_\_\_\_\_

Names of others residing at the above address: \_\_\_\_\_

\_\_\_\_\_  
Please provide proof of residency by attaching a copy of the affiant's telephone bill showing the listed phone number(s).

\_\_\_\_\_  
This form must be signed in the presence of the receiving City of Balch Springs Employee at City Hall, 3117 Hickory Tree Rd., Balch Springs, Tx 75180.

\_\_\_\_\_  
Authorized signature

\_\_\_\_\_  
City of Balch Springs Employee Signature

Date \_\_\_\_\_

\_\_\_\_\_  
Employee Printed Name